

# Pawsitive Pals Group Classes

## Terms and Conditions



Thank you so much for your interest in my dog training classes! This is a brief explanation of manners, dog behaviours, health and safety and emergencies.

### Manners - Both For You and Your Dog

This is a polite reminder to respect fellow classmates and to be aware of our dog's personal space. Some dogs may feel a little nervous or overwhelmed, especially on our first lesson! Making sure we don't crowd around each other, allowing our dog's freedom to have some space when needed will help our dogs feel a little more relaxed.

My classes are designed to be fun, easy to achieve our goals and engaging for both you and your pup! If, for whatever reason, you get a little confused please don't be afraid to ask. There are no silly questions. I would much rather you ask as many questions as you need, to get as much value out of each class.

If I notice your dog may be getting a little frustrated or tired, I may suggest you take a couple of minutes break. Let your dog breathe, decompress, have some treats and a drink! You can join in when your fluffy friend is ready!

### Dog's Behaviour

As mentioned, some dogs can be nervous, stressed, overwhelmed or just tired! If I notice any of these signs, I might suggest having a little break.

If I notice that your pup is struggling with a certain task, or simply the environment, I will offer extra support to ensure you're heard and supported. Any extra needs that I can accommodate for both you or your dog, I will do my very best.

If I see that your dog really isn't happy with a class environment, I am more than happy to offer private lessons, to ensure that you do not feel at a loss!

### Practice Outside Class

My classes are set to demonstrate and practice 2 behaviours in each class, with plenty of breaks in between!

Training a behaviour and perfecting it can take weeks of frequent practice and upping the difficulty when needed. So to help your dog remember our training and be successful, you will need to practice outside of class. But don't worry, I can offer additional hand outs and free support texts/calls between classes, if you or your pup are struggling.

Though please remember, *behaviour is not guaranteed*. I can not be liable for any undesirable behaviours that occur between or after our classes. Just like young children, dog's behaviours can change for a range of reasons. To prevent any regression in training, it's vital you understand your dog's body language, how they're feeling and keep training fun and frequent!

### Cancellations

If I feel the need to cancel the class, I will do my best to notify everyone at least 24 hours before our scheduled class. We can reschedule for the same day and time for the following week.

If you need to cancel, please try to let me know 24 hours before our class is scheduled. I can offer a 1-2-1 session to go over the missed lesson's training.

### Payment

Payment is required before sessions, though I am flexible with payment schedules.

### Health and Safety

Of course I will try to prevent any health and safety concerns and do everything I can to ensure your dog's safety too! I will have a first aid kit during class to attend to any minor injuries, if necessary.

### Any Questions Before Signing Up? – I'm All Ears!

Drop me an email and I'll be more than happy to answer any questions!

I do conduct a short consultation before group lessons are organised, to ensure your pooch will be comfortable in a group setting!

Thank you again for your interest in my dog training classes!

I hope you and your fellow classmates have a fun and exciting time during our classes! -

